



# Inquiry into the procurement and delivery of MyWay+

## Answer to question on notice

---

Asked by: Mr Andrew Braddock

Addressed to: Chris Steel MLA

Reference: Transport Canberra and City Services

Hearing: 27 March 2025

In relation to: MyWay+ payment methods

Question received: 3 April 2025

Answer Due: 10 April 2025

1. Did the ACT Government consider or develop the option of a digital MyWay+ stored value card in your Apple/Google wallet for those who didn't want to use their debit/credit cards?
2. Why is BPay no longer an option for autoload?

**Chris Steel MLA, Minister for Transport: The answer to the Member's question is as follows:**

1. Transport Canberra are currently investigating payment functions provided through digital wallet services (e.g., Apple Wallet, Google Wallet) or a MyWay+ Near Field Communication (NFC) travel token.
2. The BPay option for topping up travel cards was not applied within MyWay+ as the fees applicable to BPay were considered prohibitive when compared to all other transaction fees in place for MyWay+, and was deemed unacceptable to pass these fees on to customer.

Approved for circulation to the Standing Committee on Environment, Planning, Transport and City Services

Signature:

Date:

7/4/25

By the Minister for Transport, Chris Steel MLA