



Inquiry into Annual and Financial Reports 2023–24

Answer to question on notice

Asked by: Mr James Milligan MLA

Addressed to: Minister for City and Government Services

Reference: City and Government Services – TCCS

Hearing: 14/02/2025

In relation to: Reactive Mowing Team

Question received: 17/02/2025

Answer Due: 25/02/2025

Page 84 states that there was a reactive mowing team continuing to respond to high priority mowing needs.

1. Can the Minister explain how exactly this reactive mowing team works?
 - a) Was this mowing team also responsible for actioning all the Fix My Street requests on mowing public land strips?
 - b) What was the response rate for actioning these requests?
 - c) Were all Fix My Street requests actioned?

Ms Tara Cheyne MLA: The answer to the Member's question is as follows:

1. The reactive mowing team provides an uplifted service capacity for the horticultural program (mowing, weeding, plant pruning) delivered by Place Management. Their responsibility varies each season, depending on need. In the 2023/24 season, the core function of this crew was to uplift mowing capacity by delivering the Inner North/Inner South arterial road mowing service. This allowed regular crews to be more flexible, responding quickly to Fix My Street horticultural requests. During winter seasons, this crew assists with horticultural maintenance activities across all regions including physical weed removal, roadside edging, cycle path cleaning and general pruning.
 - a) No. In the 2023/24 season, this crew did not action all the Fix My Street requests. They supported other operational crews to jointly action requests.
 - b) Community requests for mowing made through Fix My Street were triaged and categorised as 'inspect', 'react' or 'deliver under regular program'. 'React' tasks were high priority, generally to resolve a line of sight or other safety concern and therefore given to the reactive team to complete, within two business days. 'Inspect' tasks were prioritised for inspection within three business days to determine future action.

OFFICIAL

- c) In 2023/24, a total of 1,848 mowing jobs were received through Fix My Street. All but one job was completed and closed within the season.

Approved for circulation to the Standing Committee on Environment, Planning, Transport and City Services

Signature:



Date:

25/2/25

By the Minister for City and Government Services, Ms Tara Cheyne MLA