



**Legislative Assembly for the  
Australian Capital Territory**

Standing Committee on Health and  
Community Wellbeing

# **Inquiry into Annual and Financial Reports 2020-21**

Legislative Assembly for the Australian Capital Territory  
Standing Committee on Health and Community Wellbeing

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Approved for publication

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Report 6  
10th Assembly  
May 2022



# About the committee

## Establishing resolution

The Assembly established the Standing Committee on Health and Community Wellbeing on 2 December 2020, amended on 11 February, 30 March, 22 April, 16 September, 9 November 2021, and 10 February 2022.

The Committee is responsible for the following areas:

- Health and health system
- Justice health
- Mental health
- Homelessness and housing services
- Prevention of domestic and family violence
- Families
- Community Services

You can read the full establishing resolution [on our website](#).

## Committee members

Mr Johnathan Davis MLA, Chair

Mr James Milligan MLA, Deputy Chair

Mr Michael Pettersson MLA

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## About this inquiry

Clause 3A of the establishing resolution refers all calendar and financial year annual and financial reports for 2020-2021 to the relevant standing committee for inquiry and report by 31 May 2022 of the year after the presentation of the report to the Assembly pursuant to the *Annual Reports (Government Agencies) Act 2004*.

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## Acronyms

Acronym	Long form
ACT	Australian Capital Territory
AFP	Australian Federal Police
AMHU	Adult Mental Health Unit
AOD	Alcohol and Other Drugs
CHE	Canberra Hospital Expansion
CHS	Canberra Health Services
COVID-19	Coronavirus Disease 2019
CSD	Community Services Directorate
MLA	Member of the Legislative Assembly

# Recommendations

## Recommendation 1

The Committee recommends that the ACT Government report to the Assembly on the outcomes of MindMap, including how many referrals it has generated and whether it has led to an uptake in the use of mental health services.

## Recommendation 2

The Committee recommends that the ACT Government invest in the hiring of more staff across the alcohol and other drug treatment sector, including peer support workers.

## Recommendation 3

The Committee recommends that the ACT Government finalise and publish the territory wide health services plan as soon as possible.

## Recommendation 4

The Committee recommends that the ACT Government continue to provide regular and timely updates on elective surgery targets and waitlists.

## Recommendation 5

The Committee recommends that the ACT Government continue to promote COVID-19 vaccination uptake.

## Recommendation 6

The Committee recommends that the ACT Government increase efforts across Canberra Health Services to address workplace culture, especially regarding bullying and harassment.

## Recommendation 7

The Committee recommends that the ACT Government continues to support the establishment of a veterans' wellbeing centre in the ACT.

## Recommendation 8

The Committee recommends that the ACT Government invest in additional Common Ground projects.

## Recommendation 9

The Committee recommends that the ACT Government provide additional culturally appropriate public housing for older Aboriginal and Torres Strait Islander people.

## Recommendation 10

The Committee recommends that the ACT Government expand the Health Justice partnership.



# 1. Introduction

## Presentation of 2020-21 annual and financial reports

- 1.1. Agencies tabled their annual reports for 2020-21 under the Annual Reports (Government Agencies) Act 2004 between 8 October 2021<sup>1</sup> and 2 December 2021<sup>2</sup> in the Legislative Assembly. A collated list of annual and financial reports is available online.<sup>3</sup>
- 1.2. During its inquiry the Standing Committee on Health and Community Wellbeing was examined all or part of the annual and financial reports for 2020-21 for the following entities:
  - [ACT Health Directorate;](#)
  - [Canberra Health Service;](#)
  - [Community Services Directorate; and](#)
  - [Major Projects Canberra.](#)

## Conduct of inquiry

- 1.3. The Committee's inquiry was undertaken amid the COVID-19 pandemic. In light of this, all annual and financial report hearings were conducted via videoconference. On 16 September 2021 the Legislative Assembly amended the resolution of establishment for standing committees to set a reporting date of 31 May 2022 for inquiries into annual and financial reports for the financial year 2020-21.<sup>4</sup>

## Public hearings

- 1.4. The Committee held public hearings on 21 February and on 2 and 4 March 2022. At the hearings the Committee heard from ACT Government Ministers and accompanying Directorate officials.
- 1.5. Witnesses who appeared before the Committee are listed at Appendix B. Transcripts from the hearings are available on the Legislative Assembly website. Footage of the hearings is also available via video on demand on the Legislative Assembly website.

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<sup>1</sup> ACT Legislative Assembly, *Minutes of Proceedings*, No 27, 8 October 2021, p 334.

<sup>2</sup> ACT Legislative Assembly, *Minutes of Proceedings*, No 36, 2 December 2021, pp 451–453.

<sup>3</sup> Chief Minister, Treasury, and Economic Development Directorate, *Annual Reports*, 2 December 2021, [https://www.cmtedd.act.gov.au/open\\_government/report/annual-reports](https://www.cmtedd.act.gov.au/open_government/report/annual-reports) (accessed 21 March 2022).

<sup>4</sup> ACT Legislative Assembly, *Minutes of Proceedings*, No 24, 16 September 2021, p 272.

## Questions taken on notice at hearings and questions placed on notice

- 1.6. A total of 98 questions were lodged during the inquiry. 32 questions were taken on notice by Ministers and statutory office holders during the hearings, and 66 questions on notice were submitted by Committee Members and other Members following the hearings.
- 1.7. The answers to questions, and a list of questions (by subject, submitter, recipient) are available at Appendix C, and on the inquiry webpage.

## Acknowledgements

- 1.8. The Committee thanks everyone who participated in, or otherwise assisted, this inquiry. This includes the ACT Government Ministers and Directorate officials. The Committee extends a special thanks to the Hansard and Broadcasting staff of the Office of the Legislative Assembly.

## 2. ACT Health Directorate

- 2.1. The ACT Health Directorate provides a comprehensive range of health services to the people of the ACT. It also sets health policy and plans the delivery of health services while ensuring these services meet community needs. In addition, the Health Directorate funds a range of non-Government organisations to provide vital healthcare services to the people of the ACT and surrounding region.<sup>5</sup>

### Matters considered

- 2.2. During the Treasurer's appearance before the Committee on 22 February 2022 the following matters were considered:
- MindMap, the online mental health services directory for young people;<sup>6</sup>
  - implementation of recommendations from the 9<sup>th</sup> Assembly Standing Committee on Education, Employment and Youth Affairs from its inquiry into youth mental health;<sup>7</sup>
  - eating disorder services, including a residential treatment centre;<sup>8</sup>
  - ACT Government's union encouragement policy;<sup>9</sup>
  - Aboriginal and Torres Strait Islander Culturally Appropriate Suicide Prevention Service;<sup>10</sup>
  - update to the Office for Mental Health and Wellbeing work plan;<sup>11</sup>
  - Official visitors at the Alexander Maconochie Centre;<sup>12</sup>
  - Justice Health;<sup>13</sup>
  - government funded mental health professional positions;<sup>14</sup> and
  - mental health services for students in non-government schools.<sup>15</sup>
- 2.3. During the Minister for Health's appearance before the Committee on 2 March 2022 the following matters were considered:
- territory-wide health services plan;<sup>16</sup>

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<sup>5</sup> ACT Government, *ACT Government Directorate*, <https://www.act.gov.au/about-this-site/browse/act-government/act-government-directorates> (accessed 20 May 2022).

<sup>6</sup> *Committee Hansard*, 21 February 2022, p 3.

<sup>7</sup> *Committee Hansard*, 21 February 2022, p 4; Standing Committee on Education, Employment and Youth Affairs, *Youth Mental Health in the ACT*, 10 August 2020.

<sup>8</sup> *Committee Hansard*, 21 February 2022, p 6.

<sup>9</sup> *Committee Hansard*, 21 February 2022, p 11.

<sup>10</sup> *Committee Hansard*, 21 February 2022, p 13.

<sup>11</sup> *Committee Hansard*, 21 February 2022, 19.

<sup>12</sup> *Committee Hansard*, 21 February 2022, p 20.

<sup>13</sup> *Committee Hansard*, 21 February 2022, pp 21-23.

<sup>14</sup> *Committee Hansard*, 21 February 2022, p 24.

<sup>15</sup> *Committee Hansard*, 21 February 2022, p 32.

<sup>16</sup> *Committee Hansard*, 2 March 2022, pp 74-77.

- Cavalry Hospital 24/7 medical imaging service;<sup>17</sup>
- ACT drug strategy;<sup>18</sup>
- demand for alcohol and other drug services;<sup>19</sup>
- public appearances of the Chief Health Officer;<sup>20</sup> and
- home-based health services.<sup>21</sup>

## Key Issues

### MindMap

- 2.4. The 2019 *Review of Children and Young People in the ACT* by the Office for Mental Health and Wellbeing set a target for the development an Online Youth Navigation Portal which would make it easier for people to navigate and access mental health services:

The purpose of the project is to design, trial/implement and evaluate an online triage navigation portal specifically focused for young people in the ACT seeking mental health related support. The online portal will link directly to service providers through a consolidated and coordinated approach with options for online and phone support, face-to-face sessions, navigation assistance and online resources for ongoing mental health literacy.<sup>22</sup>

- 2.5. The ACT Health Directorate's Annual Report advised that co-development of the portal was ongoing with a range of stakeholders.<sup>23</sup> The final product, called MindMap, was launched in October 2021.<sup>24</sup>
- 2.6. At the hearing with the Minister for Mental Health, the Committee was updated on some initial positive results from the portal, including a high number of visits from young men who do not access mental health services in numbers commensurate to their needs.<sup>25</sup> Some information on the visits to the portal was made available in an answer to a question taken on notice,<sup>26</sup> with the Minister also advising the Committee that more useful information would be available at the end of the year.<sup>27</sup>

### Committee comment

- 2.7. The Committee welcomes the updates on MindMap and would be interested to see further details on the outcomes it is achieving when they are available.

<sup>17</sup> *Committee Hansard*, 2 March 2022, p 77.

<sup>18</sup> *Committee Hansard*, 2 March 2022, pp 81-82.

<sup>19</sup> *Committee Hansard*, 2 March 2022, p 82.

<sup>20</sup> *Committee Hansard*, 2 March 2022, p 83.

<sup>21</sup> *Committee Hansard*, 2 March 2022, p 85.

<sup>22</sup> ACT Government, Office for Mental Health and Wellbeing, *Review of Children and Young People in the ACT*, p 18.

<sup>23</sup> ACT Health Directorate, *Annual Report 2020-21*, p 398.

<sup>24</sup> Ms Emma Davidson, Minister for Mental Health, *Committee Hansard*, 21 February 2022, p 4.

<sup>25</sup> Dr Elizabeth Moore, Coordinator-General, Office for Mental Health & Wellbeing, ACT Health Directorate, *Committee Hansard*, 21 February 2022, p 3.

<sup>26</sup> Ms Davidson, Minister for Mental Health, *Question Taken On Notice No 1*, 8 March 2022.

<sup>27</sup> Ms Davidson, Minister for Mental Health, *Committee Hansard*, 21 February 2022, p 4.

### Recommendation 1

The Committee recommends that the ACT Government report to the Assembly on the outcomes of MindMap, including how many referrals it has generated and whether it has led to an uptake in the use of mental health services.

## Alcohol and other drug treatment sector

- 2.8. During the hearing with the Minister for Health, the issue of availability of services in the alcohol and other drug treatment sector was discussed.<sup>28</sup> It was noted that this sector was under pressure from the COVID-19 pandemic:

As with many other community sector organisations in the health sector, many are feeling the strain, particularly the strain of COVID and the impact on vulnerable and disadvantaged clients who are less likely to engage with traditional services. That is an added layer we have seen across the whole sector.<sup>29</sup>

- 2.9. The Committee heard that ACT Government has a policy of approaching substance abuse as a health issue rather than a criminal justice one, a view which is in line with the national strategy of harm minimisation.<sup>30</sup> Specific policies and targeted interventions aim to reduce associated stigma and encourage people to access support. This can be expected to increase demand for alcohol and other drug prevention, treatment, and rehabilitation services. Upgrade and expansion projects at two residential AOD treatment facilities are also reported to start in 2021-22.<sup>31</sup>
- 2.10. As is the case with many other health services in the ACT, it can be expected that COVID-19 is causing staff shortages in the AOD sector. Unfortunately, staff in AOD can also suffer from the same stigma that patients do.<sup>32</sup>

### Committee comment

- 2.11. The Committee is of the view that recruiting and retaining quality staff is essential to meeting the anticipated increased demand for alcohol and other drug treatment services in the ACT.

### Recommendation 2

The Committee recommends that the ACT Government invest in the hiring of more staff across the alcohol and other drug treatment sector, including peer support workers.

<sup>28</sup> *Committee Hansard*, 2 March 2022, p 81.

<sup>29</sup> Ms Fiona Barbaro, A/g Executive Group Manager, Population Health Division, ACT Health Directorate, *Committee Hansard*, 2 March 2022, p 82.

<sup>30</sup> Ms Rachel Stephen-Smith, Minister for Health, *Committee Hansard*, 2 March 2022, pp 81-82.

<sup>31</sup> ACT Health Directorate, *Annual Report 2020-21, Works in progress*, p 340.

<sup>32</sup> Mr Davis, Chair, *Committee Hansard*, 2 March 2022, p 82.

## Territory-wide services plan

- 2.12. Planning in the ACT health services has historically been localised to particular services and challenges rather than encompassing the complete range of health services in a proactive manner:

There have been, at times over the past, clinical services plans for the territory that were planning documents and not released publicly, but there has been a gap of a numbers of years where there has not been a plan that looks across the territory at how we will develop services.<sup>33</sup>

- 2.13. At the hearing with the Minister for Health, the Committee was updated on the progress of a new territory wide health services plan.<sup>34</sup> The Committee was advised that the plan ‘will provide a system-wide review of priorities for health service development and redesign across the ACT, over the next five years.’<sup>35</sup> The plan would be a living document to evolve with changing demographics, challenges, and technology, and will provide a proactive framework for health services in the ACT, all with the aim of better assessing competing demands on ACT health services:<sup>36</sup>

It really is about setting out a really comprehensive strategic framework for the territory-wide health system, as opposed to the hospital a lot of the time pushing the agenda or then something else coming along and pushing the agenda. The intention of this is to give us a framework within which to understand and be able to assess the competing demands across the system, recognising that our resources are not infinite.<sup>37</sup>

- 2.14. At the time of hearing, the draft plan was with the Minister for Health for comment.<sup>38</sup>

## Committee comment

- 2.15. The Committee is of the view that a territory-wide health services plan will be an important guide for the Government to administer health services across the Territory in a more holistic and transparent way.

### Recommendation 3

The Committee recommends that the ACT Government finalise and publish the territory wide health services plan as soon as possible.

<sup>33</sup> Ms Stephen-Smith, Minister for Health, *Committee Hansard*, 2 March 2022, p 75.

<sup>34</sup> *Committee Hansard*, 2 March 2022, p 74.

<sup>35</sup> ACT Health Directorate, *Annual Report 2020-21*, p 71.

<sup>36</sup> Ms Jacinta George, Executive Group Manager, ACT Health Directorate, *Committee Hansard*, 2 March 2022, pp 74-75.

<sup>37</sup> Ms Stephen-Smith, Minister for Health, *Committee Hansard*, 2 March 2022, p 75.

<sup>38</sup> Ms Stephen-Smith, Minister for Health, *Committee Hansard*, 2 March 2022, p 74.

### 3. Canberra Health Services

- 3.1. Canberra Health Services (CHS) provides acute, subacute, primary, and community-based health services to the ACT and the surrounding Southern NSW region. It administers a range of publicly funded health facilities, programs and services, including but not limited to:
- Canberra Hospital;
  - University of Canberra Hospital;
  - Community Health Centres;
  - Walk in Centres; and
  - community-based health services.<sup>39</sup>

#### Matters considered

- 3.2. During the Minister for Mental Health and Minister for Justice Health's appearance before the Committee on 21 February 2022 the following matters were considered:
- Aboriginal and Torres Strait Island People in the criminal justice system;<sup>40</sup>
  - pilot of a quit smoking program at the Alexander Maconochie Centre;<sup>41</sup>
  - workplace culture reform within CHS;<sup>42</sup>
  - work health and safety incidents within CHS;<sup>43</sup>
  - Dhulwa Adult Mental Health Unit.<sup>44</sup>
- 3.3. During the Minister for Health's appearance before the Committee on 2 March 2022 the following matters were considered:
- nurse-patient ratios;<sup>45</sup>
  - nursing recruitment and retention;<sup>46</sup>
  - elective surgery targets;<sup>47</sup>
  - Good life with osteoarthritis program (GLA:D);<sup>48</sup>
  - management of COVID-19 positive patients;<sup>49</sup>

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<sup>39</sup> Canberra Health Services, *Annual Report 2020-21*, p 9.

<sup>40</sup> *Committee Hansard*, 21 February 2022, p 5.

<sup>41</sup> *Committee Hansard*, 21 February 2022, p 8.

<sup>42</sup> *Committee Hansard*, 21 February 2022, p 10.

<sup>43</sup> *Committee Hansard*, 21 February 2022, p 14.

<sup>44</sup> *Committee Hansard*, 21 February 2022, pp 17 and 24-32.

<sup>45</sup> *Committee Hansard*, 2 March 2022, p 48.

<sup>46</sup> *Committee Hansard*, 2 March 2022, pp 49-53.

<sup>47</sup> *Committee Hansard*, 2 March 2022, pp 54-57.

<sup>48</sup> *Committee Hansard*, 2 March 2022, p 58.

<sup>49</sup> *Committee Hansard*, 2 March 2022, pp 58-60.

- COVID-19 vaccination rates;<sup>50</sup>
- emergency department waiting times;<sup>51</sup>
- acute medical unit;<sup>52</sup>
- occupational violence strategy;<sup>53</sup> and
- walk-in centres.<sup>54</sup>

## Key Issues

### Dhulwa Mental Health Unit

- 3.4. During the hearing on 21 February, the issue of workplace safety at the Dhulwa Mental Health Unit was raised, specifically incidents of occupational violence which had been reported in the press and to Members.<sup>55</sup> The Minister for Health advised that the Government regularly receives feedback on the facility from independent oversight agencies, however this feedback is for internal use only.<sup>56</sup>
- 3.5. On 2 May 2022, the ACT Government announced an inquiry into Dhulwa, ‘to review its legislative, clinical and governance frameworks to ensure the facility operates under best practice in a safe environment for all workers and patients.’ The Australian Nursing & Midwifery Foundation will be partnering with the Government in the inquiry. At the time of the announcement, terms of reference were being established.<sup>57</sup>

### Elective surgery targets

- 3.6. Elective surgeries for the last two financial years have decreased due to COVID-19. After the target of 14 250 elective surgeries for the 2019-2020 period was not met, a target of 16 000 was set to ‘catch-up’. However, this new target was also not achieved:

As has been indicated, the 16,000 target, and our capacity to meet that, was significantly impacted by the very large increase in demand for emergency surgery. [...] [W]e had planned for an additional 2,000 surgeries being elective. What we got was an additional 2,000 surgeries, but some of them involved unexpected demand for emergency surgery, which then crowded out the capacity to do elective surgery.<sup>58</sup>

- 3.7. The Committee also heard that Canberra Health Services now have a target of 60 000 elective surgeries over the next four years.<sup>59</sup>

<sup>50</sup> *Committee Hansard*, 2 March 2022, pp 60-62.

<sup>51</sup> *Committee Hansard*, 2 March 2022, pp 62-66.

<sup>52</sup> *Committee Hansard*, 2 March 2022, p 66.

<sup>53</sup> *Committee Hansard*, 2 March 2022, pp 67-74.

<sup>54</sup> *Committee Hansard*, 2 March 2022, pp 77-80.

<sup>55</sup> *Committee Hansard*, 21 Feb 2022, pp 24-31.

<sup>56</sup> Ms Davidson MLA, Minister for Mental Health, *Committee Hansard*, 21 Feb 2022, p 26.

<sup>57</sup> Ms Davidson MLA, Minister for Mental Health, ‘Inquiry into Dhulwa Mental Health Unit’, *Media Release*, 2 May 2022.

<sup>58</sup> Ms Stephen-Smith, Minister for Health, *Committee Hansard*, 2 March 2022, p 56.

<sup>59</sup> Ms Stephen-Smith, Minister for Health, *Committee Hansard*, 2 March 2022, p 56.

## Committee comment

- 3.8. The Committee notes that the waitlist for elective surgeries remains long due to both normal average growth and impacts from the COVID-19 pandemic.<sup>60</sup> The level of strain on the capacity of this health service merits regular review.

### Recommendation 4

The Committee recommends that the ACT Government continue to provide regular and timely updates on elective surgery targets and waitlists.

## COVID-19 vaccination rates

- 3.9. While the ACT has high rates of COVID-19 vaccination, the Committee received evidence that vaccination rates had recently slowed. The Committee was advised that, at the time of the hearing (2 March 2022), only 58 percent of Canberrans aged over 16 had received a booster vaccine, and some individuals were still coming forward for their first dose.<sup>61</sup> Children in particular were not getting vaccinated as quickly as adults:

There does seem to be, from the research that has been done, primarily interstate at this point in time, a ceiling on five- to 11- year-old vaccinations that is significantly below the community-wide vaccination rate. There is a much more significant level of hesitancy among parents around vaccination for their children.<sup>62</sup>

- 3.10. The ACT Health Directorate has been engaging in a variety of activities to support people to get vaccinated, such as providing for walk-in vaccination centres at rugby games.<sup>63</sup> These programs have been successful in raising vaccination rates in their targeted demographics.<sup>64</sup>

## Committee comment

- 3.11. The Committee considers vaccination to be a significant protection measure for public health in the fight against COVID-19.

### Recommendation 5

The Committee recommends that the ACT Government continue to promote COVID-19 vaccination uptake.

<sup>60</sup> Mr Colm Mooney, Deputy Chief Executive Officer, Canberra Health Services (CHS), *Committee Hansard*, 2 March 2022, p 56.

<sup>61</sup> Dr Vanessa Johnston, A/g Chief Health Officer, *Committee Hansard*, 2 March 2022, p 62.

<sup>62</sup> Ms Stephen-Smith, Minister for Health, *Committee Hansard*, 2 March 2022, p 60.

<sup>63</sup> Ms Cathie O'Neil, Chief Operations Manager, CHS, *Proof Committee Hansard*, 2 March 2022, p 61.

<sup>64</sup> Ms Cathie O'Neil, Chief Operations Manager, *Committee Hansard*, 2 March 2022, p 61.

## Workplace culture within Canberra Health Services

- 3.12. CHS have been working to improve their workplace culture following an independent review in 2019 (the Review).<sup>65</sup> The Review found widespread patterns of inappropriate behaviour such as bullying and harassment, poor leadership and HR practices, and inadequate staff training.<sup>66</sup> While CHS has seen some improvements, they acknowledge that the problem persists.<sup>67</sup>
- 3.13. The Review noted a level of scepticism from CHS staff in regard to the idea of culture review and change.<sup>68</sup> However, in 2021 the annual organisation-wide staff survey had double the number of responses than were received in previous years, highlighting an increased level of engagement from staff.<sup>69</sup> CHS have reviewed and implemented changes in the following areas to address bullying and harassment in particular:
- increased training on organisational values and on reporting systems;
  - promoted professional accountability;
  - increased interventions in bullying and harassment; and
  - introduced mental health supports for employees.<sup>70</sup>

### Committee comment

- 3.14. The Committee is concerned about the workplace culture at CHS. Improvements have been made, but more must be done to ensure that CHS is a safe and inclusive place for staff. It is important that senior staff at CHS maintain progress with their reforms over the medium to long term.

#### Recommendation 6

The Committee recommends that the ACT Government increase efforts across Canberra Health Services to address workplace culture, especially regarding bullying and harassment.

<sup>65</sup> Mick Reid AM, Fiona Brew, David Watters AM, OBE, *Final Report: Independent Review into the Workplace Culture with ACT Public Health Services*, March 2019.

<sup>66</sup> *Final Report: Independent Review into the Workplace Culture with ACT Public Health Services*, March 2019, p 2.

<sup>67</sup> Mr Dave Pepper, Chief Executive Officer, CHS, *Committee Hansard*, 2 March 2022, p 68.

<sup>68</sup> *Final Report: Independent Review into the Workplace Culture with ACT Public Health Services*, March 2019, p 2.

<sup>69</sup> Mr Pepper, Chief Executive Officer, CHS, *Committee Hansard*, 2 March 2022, p 68.

<sup>70</sup> Mr Pepper, Chief Executive Officer, CHS, *Committee Hansard*, 2 March 2022, pp 70-71.

## 4. Major Projects Canberra

- 4.1. Major Projects Canberra is an ACT Government Directorate with responsibility for directing and managing all aspects of major projects receiving investment from the ACT Government. It was established on 1 July 2019 to lead the procurement and delivery of the Territory's infrastructure program. The projects it is currently managing include the Canberra Hospital Expansion and the City to Woden light rail.<sup>71</sup>

### Matters considered

- 4.2. During the Minister for Health's appearance before the Committee on 2 March 2022 the Canberra Hospital Expansion was considered. This included:
- parking and traffic;
  - community consultation;
  - timeframes; and
  - budget.<sup>72</sup>

### Committee comment

- 4.3. The Committee had no recommendations in relation to Major Projects Canberra.

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<sup>72</sup> *Committee Hansard*, 2 March 2022, pp 87-94.

## 5. Community Services Directorate

5.1. The Community Services Directorate has responsibility for a wide range of human services functions in the ACT, including:

- multicultural and community affairs;
- public and community housing services and policy;
- children;
- youth and family support services and policy;
- disability policy and services;
- therapy services;
- Child and Family Centres;
- the ACT Government Concessions Program;
- homelessness; and
- community services.<sup>73</sup>

### Matters considered

5.2. During the Minister for Seniors, Veterans, Families and Community Services' appearance before the Committee on 21 February 2022 the following matters were considered:

- raising the age of criminal responsibility;<sup>74</sup>
- Functional Family Therapy—Youth Justice pilot;<sup>75</sup>
- veteran services;<sup>76</sup>
- implementation of the *Carers Recognition Act 2021*;<sup>77</sup>
- Age-Friendly City Plan;<sup>78</sup> and
- weather event emergency response;<sup>79</sup>

5.3. During the Minister for Families and Community Services' appearance before the Committee on 2 March 2022 the following matters were considered:

- safe and connected youth project pilot;<sup>80</sup>

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<sup>73</sup> ACT Government, *ACT Government Directorate*, <https://www.act.gov.au/about-this-site/browse/act-government/act-government-directorates> (accessed 20 May 2022).

<sup>74</sup> *Committee Hansard*, 22 February 2022, p 33.

<sup>75</sup> *Committee Hansard*, 22 February 2022, p 34.

<sup>76</sup> *Committee Hansard*, 22 February 2022, pp 36-38.

<sup>77</sup> *Committee Hansard*, 22 February 2022, pp 38-40.

<sup>78</sup> *Committee Hansard*, 22 February 2022, p 42.

<sup>79</sup> *Committee Hansard*, 22 February 2022, pp 42-46.

<sup>80</sup> *Committee Hansard*, 2 March 2022, p 96.

- family group conferencing;<sup>81</sup>
- upskilling staff in the Child and Youth Protection Services;<sup>82</sup>
- A Step Up for Our Kids, the ACT Government's plan for out of home care;<sup>83</sup>
- merits review pilot program for child protection decisions;<sup>84</sup>
- *Counting the Costs* report;<sup>85</sup>
- out of home care strategy;<sup>86</sup>
- procurement policy;<sup>87</sup> and
- support for care leavers.<sup>88</sup>

5.4. During the appearance of the Minister for Homelessness and Housing Services on 4 March 2022 the following matters were considered:

- Housing ACT complaints handling;<sup>89</sup>
- housing allocation timeframes;<sup>90</sup>
- anti-social behaviours in ACT Housing tenants;<sup>91</sup>
- funding for homelessness services;<sup>92</sup>
- tenants exiting public housing;<sup>93</sup>
- client service visits;<sup>94</sup> and
- homelessness services for LGBTIQ+ clients.<sup>95</sup>

5.5. During the Minister for Housing and Suburban Development's appearance before the Committee on 4 March 2022 the following matters were considered:

- housing growth and renewal process;<sup>96</sup>
- housing for older Aboriginal and Torres Strait Islander people;<sup>97</sup> and
- Common Ground Dickson.<sup>98</sup>

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<sup>81</sup> *Committee Hansard*, 2 March 2022, p 97.

<sup>82</sup> *Committee Hansard*, 2 March 2022, p 99.

<sup>83</sup> *Committee Hansard*, 2 March 2022, pp 99-101.

<sup>84</sup> *Committee Hansard*, 2 March 2022, pp 101-103.

<sup>85</sup> *Committee Hansard*, 2 March 2022, pp 103-104.

<sup>86</sup> *Committee Hansard*, 2 March 2022, p 105.

<sup>87</sup> *Committee Hansard*, 2 March 2022, p 106.

<sup>88</sup> *Committee Hansard*, 2 March 2022, p 107.

<sup>89</sup> *Committee Hansard*, 4 March 2022, pp 109 and 114-116.

<sup>90</sup> *Committee Hansard*, 4 March 2022, p 111.

<sup>91</sup> *Committee Hansard*, 4 March 2022, pp 112 and 115.

<sup>92</sup> *Committee Hansard*, 4 March 2022, p 116.

<sup>93</sup> *Committee Hansard*, 4 March 2022, pp 117-119.

<sup>94</sup> *Committee Hansard*, 4 March 2022, p 120.

<sup>95</sup> *Committee Hansard*, 4 March 2022, p 122.

<sup>96</sup> *Committee Hansard*, 4 March 2022, pp 123-128.

<sup>97</sup> *Committee Hansard*, 4 March 2022, p 129.

<sup>98</sup> *Committee Hansard*, 4 March 2022, p 129.

- 5.6. During the Minister for the Prevention of Domestic and Family Violence’s appearance before the Committee on 4 March 2022 the following matters were considered:
- Room4Change program;<sup>99</sup>
  - implementation of recommendations of the *We don’t shoot our wounded* report;<sup>100</sup>
  - health justice program;<sup>101</sup>
  - demand for counselling services;<sup>102</sup>

## Key Issues

### Veterans’ services

- 5.7. There is a high percentage of veterans amongst Canberra’s population, including people transitioning to civilian life—which is a particularly vulnerable time.<sup>103</sup> During the hearing on 21 February, the Committee was advised that veteran suicide nationally had doubled from one per fortnight in 2001 to one per week by late 2020. Contributing factors to this increase included the impact of the Royal Commission into Defence and Veteran Suicide, unrest in Afghanistan surrounding the withdrawal of international troops, and the isolating effects of COVID-19:

There were people who found that their need for social connection increased because of what they were hearing, with news about events in Afghanistan that coincided with public health restrictions. It meant that they could not go to some of the places in the community where they usually got to go.<sup>104</sup>

- 5.8. Veterans’ wellbeing centres centralise services for veterans in an easily accessible, walk-in approach and connect veterans with service providers who can help them find new employment, access counselling, engage with volunteer groups and find health services.<sup>105</sup>

### Committee comment

- 5.9. The Committee is of the view that supporting veterans’ mental health has become more important in recent years, particularly noting a substantial increase in veteran suicides. The Committee considers that a veterans’ wellbeing centre would be an effective way to increase engagement between veterans and the services which can support them.

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<sup>99</sup> *Committee Hansard*, 4 March 2022, pp 131-133.

<sup>100</sup> *Committee Hansard*, 4 March 2022, pp 133-135.

<sup>101</sup> *Committee Hansard*, 4 March 2022, p 135.

<sup>102</sup> *Committee Hansard*, 4 March 2022, pp 136-137.

<sup>103</sup> Ms Davidson, Assistant Minister for Seniors, Veterans, Families and Community Services, *Committee Hansard*, 21 February 2022, p 37-38.

<sup>104</sup> Ms Davidson, Assistant Minister for Seniors, Veterans, Families and Community Services, *Proof Committee Hansard*, 4 March 2022, p 37.

<sup>105</sup> Ms Davidson, Assistant Minister for Seniors, Veterans, Families and Community Services, *Proof Committee Hansard*, 4 March 2022, p 38.

## Recommendation 7

The Committee recommends that the ACT Government continues to support the establishment of a veterans' wellbeing centre in the ACT.

### Common Ground Dickson

- 5.10. During the hearing on 4 March, the Minister for Housing and Homelessness Services explained to the Committee the decision of the Government to allocate some of the investment for homelessness into services rather than only using the money to buy houses.<sup>106</sup> The funding will target the long-term homeless, including chronic rough sleepers, who have historically struggled to engage with the service system:

This support is enabling specialist homelessness services to access specialist community mental health support. We know that mental health issues are often a barrier to accessing services. It is also providing the ability for services to work with this group of clients for a longer period of time, for a 12-month period, to transition them into longer term accommodation for a little while, so that we do not see that revolving door, with people accessing emergency accommodation for a little while, dropping out of the system and then coming back. This is around putting supports in place to ensure that we can support people to have longer term housing.<sup>107</sup>

- 5.11. This holistic approach to homelessness is exemplified in the Common Grounds developments, including Common Grounds Gungahlin and the soon to be completed Common Grounds Dickson.<sup>108</sup> These developments contain include a mix of supportive and affordable housing, communal areas such as kitchens, social services which are integrated into the building, and room for a social enterprise business.<sup>109</sup> By providing long-term, specialist supports directly alongside accommodation, the Common Grounds projects provide a stepping stone from temporary, crisis accommodation to sustainable independent housing.

### Committee comment

- 5.12. The Committee is of the view that rising housing prices can be expected to add further financial stress to vulnerable people at risk of homelessness and considers that the Common Grounds projects are an effective way of providing affordable housing alongside services which support people to lift them out of homelessness.

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<sup>106</sup> Ms Vassarotti, Minister for Homeless and Housing Services, *Committee Hansard*, 4 March 2022, pp 116-117.

<sup>107</sup> Ms Vassarotti, Minister for Homeless and Housing Services, *Committee Hansard*, 4 March 2022, p 117.

<sup>108</sup> Ms Catherine Loft, Director General, Community Services Directorate (CSD), *Committee Hansard*, 4 March 2022, p 129.

<sup>109</sup> Community Services Directorate, Annual Report 2020-21, p 98.

### Recommendation 8

The Committee recommends that the ACT Government invest in additional Common Ground projects.

### Culturally appropriate public housing for Indigenous elders

- 5.13. There are three sites of culturally appropriate public housing for Aboriginal and Torres Strait Islander elders in the ACT, at Kambah, Lyons, and Dickson. Each site has five residences which provide flexibility for a range of needs including ageing in place.<sup>110</sup> Some of the culturally specific features in the developments include yarning circles and native gardens.<sup>111</sup>

#### Committee comment

- 5.14. Since the 2016-2017 financial year, the number of properties for older persons accommodation owned by Housing ACT has been largely stable.<sup>112</sup> The Committee is of the view that the ACT requires more public housing of this nature.

### Recommendation 9

The Committee recommends that the ACT Government provide additional culturally appropriate public housing for older Aboriginal and Torres Strait Islander people.

### Health Justice partnership

- 5.15. During the hearing on 4 March 2022, the Minister for the Prevention of Domestic and Family Violence provided an update on the Health Justice partnership, which involves legal services providing help to women who are receiving medical care at Canberra's hospitals. By interacting with women in these settings, services are often able to reach women at times when they are most vulnerable in a setting where they are safe. They often reach women who would not usually seek out their services. As explained by the Minister:

The research is very clear, and the numbers are very clear: women are more likely to experience or be at risk of domestic and family violence when they are pregnant or just at the birth of a child. So it is making sure that we have those legal supports in place, in places where women visit safely, like hospitals, maternity wards, or other place likes that.<sup>113</sup>

- 5.16. At the time of the hearing, over 900 women had received help from the partnership's lawyers, and the program had received purely positive feedback.<sup>114</sup> The program has

<sup>110</sup> Community Services Directorate, Annual Report 2020-21, p 206.

<sup>111</sup> [Aboriginal homes for the elderly to be built in Dickson | Canberra Weekly](#)

<sup>112</sup> Ms Yvette Berry, Minister for Housing and Suburban Development, *Question On Notice No 29*, 4 April 2022.

<sup>113</sup> Ms Berry, Minister for Housing and Suburban Development, *Committee Hansard*, 4 March 2022, p 135.

<sup>114</sup> Ms Berry, Minister for Housing and Suburban Development, *Committee Hansard*, 4 March 2022, pp 135-136.

received funding for the next four years and has been extended into the hospitals' emergency departments.<sup>115</sup>

#### Committee comment

- 5.17. The Committee is of the view that the Health Justice partnership has proven to be an effective resource for supporting women suffering from or at risk of family and domestic violence. The Committee considers that this resource should be further expanded.

#### **Recommendation 10**

The Committee recommends that the ACT Government expand the Health Justice partnership.

Mr Johnathan Davis MLA  
Chair  
26 May 2022

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<sup>115</sup> Ms Berry, Minister for Housing and Suburban Development, *Committee Hansard*, 4 March 2022, p 136.

## Appendix A: Submissions

No.	Submission by	Received	Published
1	Major Projects Canberra	15/03/22	29/03/22

## Appendix B: Witnesses

Monday, 21 February 2022

### Health Directorate, ACT Government

- **Ms Emma Davidson**, Minister for Mental Health and Minister for Justice Health
- **Ms Rebecca Cross**, Director-General
- **Dr Elizabeth Moore**, Coordinator-General, Office for Mental Health & Wellbeing
- **Ms Cheryl Garrett**, Executive Branch Manager, Mental Health Policy
- **Dr Dinesh Arya**, Chief Psychiatrist
- **Ms Liz Lopa**, Executive Group Manager, Strategic Infrastructure Division

### Community Services Directorate, ACT Government

- **Ms Emma Davidson**, Assistant Minister for Seniors, Veterans, Families and Community Services
- **Ms Catherine Rule**, Director General
- **Ms Jo Wood**, Deputy Director General
- **Ms Anne Maree Sabellico**, Deputy Director General
- **Mr Joseph Borgese**, Executive Branch Manager, Finance and Budget, Corporate Services
- **Ms Maggie Drejer-White**, Executive Branch Manager, People Management Branch, Corporate Services
- **Ms Sally Gibson**, Executive Branch Manager, Quality, Complaints and Regulation
- **Ms Tracey Harkness**, Senior Practitioner
- **Ms Jacinta Evans**, Executive Branch Manager, Strategic Policy
- **Ms Helen Pappas**, Executive Group Manager, Children, Youth and Families
- **Ms Silvia Lapic**, Executive Group Manager Deputy, Children, Youth and Families
- **Ms Catherine Furner**, Executive Branch Manager, CYPS Operations, Children, Youth and Families
- **Ms Tina Brendas**, Executive Branch Manager Bimberi Youth Justice Centre; Children, Youth and Families
- **Ms Christine Murray**, Executive Group Manager, Inclusion and Participation
- **Ms Jessica Summerrell**, Executive Branch Manager, Inclusion and Participation
- **Ms Sarah Conway**, Executive Branch Manager, Social Recovery Branch, Inclusion and Participation

### Chief Minister and Economic Development Directorate, ACT Government

- **Ms Emma Davidson**, Assistant Minister for Seniors, Veterans, Families and Community Services
- **Dr Damien West**, Deputy Director General and Secure Local Jobs Registrar
- **Ms Janet Wilson**, Executive Branch Manager, Workforce Strategy and Capability

**Wednesday, 2 March 2022**

### **Health Directorate, ACT Government**

- **Ms Stephen-Smith**, Minister for Health
- **Ms Rebecca Cross**, Director-General
- **Ms Deborah Anton**, Deputy Director-General
- **Dr Vanessa Johnston**, Acting Chief Health Officer
- **Ms Jacinta George**, Executive Group Manager, EGM Strategic Infrastructure Division
- **Ms Liz Lopa**, Executive Group Manager, Strategic Infrastructure Division
- **Mr Jean-Paul Donda**, Acting Chief Finance Officer
- **Mr John Fletcher**, Executive Group Manager, Corporate & Governance
- **Ms Cherie Hughes**, Chief Operating Officer, COVID-19 Response
- **Mr Peter O'Halloran**, Chief Information Officer, Digital Solutions Division
- **Mr Michael Culhane**, Executive Group Manager, Policy, Partnerships and Programs Division
- **Mr Victor Martin**, Executive Branch Manager, Health Protection Service
- **Ms Fiona Barbaro**, Acting Executive Group Manager, Population Health Division
- **Dr Elizabeth Moore**, Coordinator-General mental Health, Office for Mental Health and Wellbeing
- **Ms Cheryl Garrett**, Executive Director, Mental Health, Justice Health and Alcohol and Drug Health Services

### **Canberra Health Services, ACT Government**

- **Ms Stephen-Smith**, Minister for Health
- **Mr Dave Pepper**, Chief Executive Officer
- **Mr Colm Mooney**, A/g Deputy Chief Executive Officer
- **Ms Katrina Rea**, Executive Director, Mental Health, Justice Health and Alcohol and Drug Health Services
- **Ms Karen Grace**, Executive Director, Nursing and Midwifery
- **Dr Ashwin Swaminathan**, Executive Director, Medical Services
- **Ms Kalena Smitham**, Executive Group Manager, People and Culture
- **Ms Cathie O'Neil**, Chief Operations Manager

### **Major Projects Canberra, ACT Government**

- **Ms Stephen-Smith**, Minister for Health
- **Mr Duncan Edghill**, Chief Projects Officer
- **Mr Martin Little**, Project Director Canberra Hospital Expansion, Chief Projects Officer

### **Community Services Directorate, ACT Government**

- **Ms Stephen-Smith**, Minister for Families and Community Services
- **Ms Catherine Rule**, Director General

- **Ms Anne Maree Sabellico**, Deputy Director General
- **Ms Jo Wood**, Deputy Director General
- **Ms Robyn Calder**, Executive Group Manager, Corporate Services
- **Mr Joseph Borgese**, Executive Branch Manager, Finance and Budget, Corporate Services
- **Ms Maggie Drejer-White**, Executive Branch Manager, People Management Branch, Corporate Services
- **Ms Sally Gibson**, Executive Branch Manager, Quality, Complaints and Regulation
- **Ms Tracey Harkness**, Senior Practitioner
- **Ms Jacinta Evans**, Executive Group Manager, Strategic Policy
- **Ms Louise Bassett**, Executive Branch Manager, Strategic Policy
- **Ms Helen Pappas**, Executive Group Manager, Children, Youth and Families
- **Ms Silvia Lopic**, Executive Group Manager Deputy, Children, Youth and Families
- **Ms Catherine Furner**, Executive Branch Manager CYPs Operations, Children, Youth and Families
- **Ms Janet Plater**, Executive Branch Manager Children and Families, Children, Youth and Families
- **Ms Melanie Saballa**, Executive Branch Manager Strategy and Governance; Children, Youth and Families
- **Ms Christine Murray**, Executive Group Manager, Inclusion and Participation
- **Ms Jessica Summerrell**, Executive Branch Manager, Inclusion and Participation
- **Ms Sarah Conway**, Executive Branch Manager, Social Recovery

## Friday, 4 March 2022

### Community Services Directorate, ACT Government

- **Ms Rebecca Vassarotti**, Minister for Homelessness and Housing Services
- **Ms Catherine Rule**, Director General
- **Ms Jo Wood**, Deputy Director General
- **Ms Louise Gilding**, Executive Group Manager, Housing ACT
- **Mr Geoff Aigner**, Executive Branch Manager, Client Services, Housing ACT
- **Mr Shane Nielsen**, Executive Branch Manager, Policy and Business Transformation, Housing ACT
- **Ms Lauren Callaghan**, Financial Controller, Housing ACT
- **Ms Robyn Calder**, Executive Group Manager, Corporate Services
- **Ms Maggie Drejer-White**, Executive Branch Manager, People Management Branch, Corporate Services
- **Ms Skey Roland**, Program Director, Growing and Renewing, Infrastructure and Contracts, Housing ACT
- **Ms Megan Valler**, Senior Director, Contracts and Business Operations, Infrastructure and Contracts, Housing ACT
- **Ms Sally Gibson**, Executive Group Manager, Corporate Services
- **Ms Tracey Harkness**, Senior Practitioner
- **Ms Kirsty Windeyer**, Coordinator General for Family Safety

- **Mr Joseph Borgese**, Chief Financial Controller, Corporate Services
- **Ms Catherine Loft**, Executive Branch Manager, Infrastructure and Contracts, Housing ACT

## Appendix C: Questions on notice and taken on notice

### Questions on notice

No	Date	Asked by	Asked of	Subject	Response received
1	28/03/2022	Lawder	Seniors, Veterans, Families and Community Services	Asbestos at Tuggeranong 55 Plus Club	24/03/2022
2	28/02/2022	Lawder	Seniors, Veterans, Families and Community Services	Seniors underemployment and ageism in the ACT	11/03/2022
3	28/02/2022	Castley	Mental Health	CHS Capital Works	05/04/2022
4	28/02/2022	Castley	Mental Health	Acute Mental Health, Adolescent Mental Health, and Eating Disorders	18/03/2022
5	28/02/2022	Castley	Mental Health	Improving the Mental Wellbeing of Canberrans	08/03/2022
6	28/02/2022	Castley	Mental Health	Workforce profile - average length of service	22/03/2022
7	28/02/2022	Castley	Mental Health	Mental Health Advisory Council	08/03/2022
8	28/02/2022	Kikkert	Seniors, Veterans, Families and Community Services	Community Recovery and Emergency Relief, CSD Annual Report	17/03/2022
9	28/02/2022	Kikkert	Seniors, Veterans, Families and Community Services	Bimberi Allied Health Pilot, Youth Justice, CSD Annual Report	11/03/2022
10	28/02/2022	Kikkert	Seniors, Veterans, Families and Community Services	Staffing at Bimberi Youth Justice Centre, CSD Annual Report	08/03/2022
11	28/02/2022	Kikkert	Seniors, Veterans, Families and Community Services	Detention of Young Children Age 10-13, Youth Justice, CSD Annual Report	10/03/2022
12	28/02/2022	Kikkert	Seniors, Veterans, Families and Community Services	Functional Family Therapy - Youth Justice Pilot	11/03/2022
13	28/02/2022	Kikkert	Seniors, Veterans, Families and Community Services	Lack of Financial Support for Inspector's Oversight of Bimberi	22/03/2022
14	28/02/2022	Kikkert	Seniors, Veterans, Families and Community Services	Narrabundah House and Franklin House	10/03/2022

No	Date	Asked by	Asked of	Subject	Response received
15	28/02/2022	Kikkert	Seniors, Veterans, Families and Community Services	Successful Completion Rates for Young People on Community-based Orders	17/03/2022
16	28/02/2022	Kikkert	Seniors, Veterans, Families and Community Services	Throughcare for Those Leaving Bimberi	17/03/2022
17	28/02/2022	Kikkert	Justice Health	Aboriginal and Torres Strait Islander overrepresentation	05/04/2022
18	28/02/2022	Kikkert	Justice Health	Board of Inquiry into Aboriginal and Torres Strait Islander overrepresentation	10/05/2022
19	28/02/2022	Kikkert	Justice Health	Complaints about Justice Health, Official Visitor Scheme Annual Report	22/03/2022
20	28/02/2022	Kikkert	Justice Health	Recommendations 60-61 of the Healthy Prison Review - Naloxone	24/03/2022
21	28/02/2022	Kikkert	Justice Health	Overdoses at the AMC	07/04/2022
22	28/02/2022	Kikkert	Justice Health	Smoking Cessation Pilot Program	22/03/2022
23	28/02/2022	Kikkert	Justice Health	Increased funding for Winnunga and service improvements	17/03/2022
24	03/03/2022	Lee	Families and Community Services	Tenders awarded by Community Services Directorate	11/04/2022
25	03/03/2022	Lee	Health	Tenders awarded by Canberra Health Services	13/04/2022
19	28/02/2022	Kikkert	Justice Health	Complaints about Justice Health, Official Visitor Scheme Annual Report	22/03/2022
20	28/02/2022	Kikkert	Justice Health	Recommendations 60-61 of the Healthy Prison Review - Naloxone	24/03/2022
21	28/02/2022	Kikkert	Justice Health	Overdoses at the AMC	07/04/2022
22	28/02/2022	Kikkert	Justice Health	Smoking Cessation Pilot Program	22/03/2022
23	28/02/2022	Kikkert	Justice Health	Increased funding for Winnunga and service improvements	17/03/2022
24	03/03/2022	Lee	Families and Community Services	Tenders awarded by Community Services Directorate	11/04/2022
25	03/03/2022	Lee	Health	Tenders awarded by Canberra Health Services	13/04/2022
26	03/03/2022	Lee	Health	Tenders awarded by ACT Health Directorate	24/03/2022
27	07/03/2022	Lee	CSD	Tenders awarded by Housing ACT	24/03/2022

No	Date	Asked by	Asked of	Subject	Response received
28	08/03/2022	Parton	Housing and Suburban Development	Social housing total resident population update	06/04/2022
29	08/03/2022	Parton	Housing and Suburban Development	Social Housing property numbers	06/04/2022
30	08/03/2022	Parton	Homelessness and Housing Services	Transfers due to domestic violence	31/03/2022
31	08/03/2022	Parton	Housing and Suburban Development	Current property figures	06/04/2022
32	08/03/2022	Parton	Housing and Suburban Development	Programmed Facilities Management process	06/04/2022
33	08/03/2022	Parton	Housing and Suburban Development	Growth and Renewal Program	22/04/2022
34	08/03/2022	Parton	Homelessness and Housing Services	Greatest need allocation	29/03/2022
35	08/03/2022	Parton	Homelessness and Housing Services	Disruptive behaviour complaints	29/03/2022
36	08/03/2022	Parton	Housing and Suburban Development	Asbestos procedure	06/04/2022
37	08/03/2022	Parton	Housing and Suburban Development	Community housing providers update	06/04/2022
38	08/03/2022	Castley	Health	Oral Health Services	13/04/2022
39	08/03/2022	Castley	Health	Home birth program	12/04/2022
40	08/03/2022	Castley	Health	Bulk-billing in the ACT	22/03/2022
41	08/03/2022	Castley	Health	Northside hospital	22/04/2022
42	08/03/2022	Castley	Health	Avoidable readmissions	22/03/2022
43	08/03/2022	Castley	Health	Southside hydrotherapy pool	22/03/2022
44	09/03/2022	Kikkert	Families and Community Services	Government Response to the 'Counting the Costs' Report	19/04/2022
45	09/03/2022	Kikkert	Families and Community Services	Safe and Connected Youth	22/03/2022
46	09/03/2022	Kikkert	Families and Community Services	Residential Care (OOHC)	22/03/2022
47	09/03/2022	Kikkert	Families and Community Services	Updated Out-of-Home Care Strategy	28/03/2022
48	09/03/2022	Kikkert	Families and Community Services	Upskilling CYPS Staff	22/03/2022
49	09/03/2022	Kikkert	Families and Community Services	Additional Supports for Care Leavers	22/03/2022

No	Date	Asked by	Asked of	Subject	Response received
50	09/03/2022	Kikkert	Families and Community Services	Extra COVID payments for carers	22/03/2022
51	09/03/2022	Kikkert	Families and Community Services	Universal Access to Family Group Conferencing for Aboriginal Families	14/04/2022
52	09/03/2022	Kikkert	Families and Community Services	Geographic Map of Child Placements	11/04/2022
53	09/03/2022	Kikkert	Families and Community Services	Internal and External Merits Review	24/03/2022
54	09/03/2022	Kikkert	Families and Community Services	Purpose-Built Residential Care Home	19/04/2022
55	11/03/2022	Kikkert	Community Services Directorate	Health Justice Partnership	22/03/2022
56	11/03/2022	Kikkert	Community Services Directorate	Now You Have Heard Us What Will You Do	22/03/2022
57	11/03/2022	Kikkert	Community Services Directorate	Office of the Coordinator-General for Family Safety	22/03/2022
58	11/03/2022	Kikkert	Community Services Directorate	Response to Australian Human Rights Commission's Respect at Work Report	22/03/2022
59	11/03/2022	Kikkert	Community Services Directorate	Room4Change program by Domestic Violence and Crisis Services (DVCS)	22/03/2022
60	11/03/2022	Kikkert	Community Services Directorate	We Don't Shoot Our Wounded	21/04/2022
61	11/03/2022	Kikkert	Community Services Directorate	Workforce issues re counselling services	24/03/2022
62	11/03/2022	Kikkert	Community Services Directorate	DFV training to the ACTPS Evaluation Framework	22/03/2022
63	11/03/2022	Kikkert	Community Services Directorate	Domestic and Family Violence Death Review	22/03/2022
64	11/03/2022	Kikkert	Community Services Directorate	Draft DFV Risk Assessment and Management Framework	22/03/2022
65	11/03/2022	Kikkert	Community Services Directorate	Family Violence Safety Action Pilot	22/03/2022
66	11/03/2022	Kikkert	Community Services Directorate	Frontline training to identify financial abuse and Care Inc. Partnership	22/03/2022

## Questions taken on notice

No.	Date	Asked by	Asked of	Subject	Response received
1	21/02/2022	Davis	Health Directorate	MindMap users	08/03/2022
2	21/02/2022	Pettersson	Health Directorate	Mental health services	08/03/2022
3	21/02/2022	Castley	Health Directorate	Youth mental health recommendations	04/03/2022
4	21/02/2022	Kikkert	Canberra Health Services	Smoking cessation at AMC	04/03/2022
5	21/02/2022	Kikkert	Canberra Health Services	Complaint re: indoor smoking at AMC	07/04/2022
6	21/02/2022	Pettersson	Health Directorate	Union encouragement policy	04/03/2022
7	21/02/2022	Pettersson	Canberra Health Services	Psychological support of staff	04/03/2022
8	21/02/2022	Pettersson + Castley	Canberra Health Services	Code black numbers at AMHU	04/03/2022
9	21/02/2022	Pettersson + Castley	Canberra Health Services	Number of nurses, psychologists, psychiatrists	07/04/2022
10	21/02/2022	Castley	Health Directorate	Number of government funded psychiatrists and psychologists	06/04/2022
11	21/02/2022	Davis	Canberra Health Services	Occupational violence at Dhulwa	04/03/2022
12	21/02/2022	Kikkert	Canberra Health Services	Security guards and client violence at Dhulwa	24/03/2022
13	21/02/2022	Kikkert	Canberra Health Services	AFP calls to Dhulwa	04/03/2022
14	21/02/2022	Castley	Canberra Health Services	Absconding from AMHU	18/03/2022
15	21/02/2022	Castley	Health Directorate	Mental health services in non-government schools	04/03/2022
16	21/02/2022	Orr	Community Services Directorate	Care and support agencies	08/03/2022
17	21/02/2022	Orr	Community Services Directorate	Carers Recognition Act fact sheets	08/03/2022
18	21/02/2022	Castley	Canberra Health Services	Notifiable incidents at AMHU	04/03/2022
19	02/03/2022	Davis	Health Directorate	Nursing positions head count	12/04/2022
20	02/03/2022	Davis	Canberra Health Services	Nursing pay rates	05/05/2022

No.	Date	Asked by	Asked of	Subject	Response received
21	02/03/2022	Castley	Health Directorate	Nursing scholarships	22/03/2022
22	02/03/2022	Castley	Canberra Health Services	Elective surgeries	13/04/2022
23	02/03/2022	Castley	Canberra Health Services	Interstate surgeries	13/04/2022
24	02/03/2022	Davis	Canberra Health Services	Bullying and harassment at CHS	31/03/2022
25	02/03/2022	Castley	Canberra Health Services	Presentations to walk-in centres	31/03/2022
26	02/03/2022	Castley	Major Projects Canberra	Timeline of CHE project	11/04/2022
27	02/03/2022	Castley	Major Projects Canberra	Feedback on CHE project	21/03/2022
28	04/03/2022	Pettersson	Community Services Directorate	Housing ACT tenants displaying hoarding behaviours	18/03/2022
29	04/03/2022	Parton	Community Services Directorate	Notices to vacate due to anti-social behaviour	18/03/2022
30	04/03/2022	Milligan	Community Services Directorate	Housing ACT sustainable income review	18/03/2022
31	04/03/2022	Davis	Community Services Directorate	Housing ACT works in progress	24/03/2022
32	04/03/2022	Milligan	Community Services Directorate	COVID-19 support payment to care leavers	21/03/2022