



LEGISLATIVE ASSEMBLY
FOR THE AUSTRALIAN CAPITAL TERRITORY

QON No. 98

STANDING COMMITTEE ON JUSTICE AND COMMUNITY SAFETY

JEREMY HANSON CSC MLA (CHAIR), MARISA PATERSON MLA (DEPUTY CHAIR), JO CLAY MLA

Inquiry into referred 2019–20 Annual and Financial Reports and Budget Estimates 2020-21
ANSWER TO QUESTION ON NOTICE

Asked by Peter Cain MLA:

In relation to: Complaints Process

1. When a complaint is lodged with the Commission, what is the administrative process?
 - a. Is the complainant notified their complaint has been received?
 - b. Is the complainant notified when their complaint has been considered?
 - c. Is the complainant notified of the complaint's final outcome?
 - d. Is there any process for the complainant to appeal the decision?

The answers to the Member's questions are as follows:—

1. The administrative process for handling a corruption report commences when a corruption report is lodged through the web page of the Commission, made over the phone to an Assessment Officer, via email, letter or, outside of COVID-19 restrictions, in person by arrangement. The report is then allocated the next consecutive reference number, and subject to an initial assessment with respect to jurisdiction. When a report is within jurisdiction, a written brief is sent to the Assessment Panel, which outlines the substance of the corruption report and recommends certain action in respect of it. Section 70 of the *Integrity Commission Act 2018* ('Act') provides that each corruption report must be dismissed, referred to another entity, or investigated by the Commission.

(1)(a), (b) and (c): Yes. See Division 3.1.4 of the Act, which provides that the Commission must keep complainants, referring entities, and 'notifiers' informed.

- 1d) This question was addressed in the Commission's response to Question on Notice 15 raised during the hearing of the Standing Committee on Justice and Community Safety on Thursday 25 February 2021.

Approved for circulation to the Standing Committee on Justice and Community Safety

Signature:

Date:

By the [Minister for], [name of Minister]



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